

A2A Customers: protagonists in safety.

**PREVENTION IS THE KEY.
GAS - A RELIABLE FRIEND.**



You and A2A:
together for safety.

Rule 1

FUMES ALWAYS OUTSIDE

The fumes produced by gas installations must be directed into flues from which, in turn, they are discharged on the roof.

Rule 2

FUMES DISCHARGED FROM THE ROOF AND NOT THE FACADE!

The discharge of fumes from the facade must take place in compliance with technical standards and only where allowed by regional and municipal regulations.

Rule 3

CHIMNEY OR FLUE CONSTANTLY CLEAN AND CONTROLLED

Keep the flue working efficiently: check it regularly!

Rule 4

VENTILATION IS ESSENTIAL

A permanent opening ensures a constant intake of air from outside, which is essential when a gas appliance is working.

Rule 5

NO GAS APPLIANCES IN THE BATHROOM OR BEDROOM

Install a 'sealed-chamber' appliance, i.e. with the burner isolated from the room and drawing air directly from outside. This is the only type permitted by law!

Rule 6

FLEXIBLE RUBBER TUBE CONSTANTLY CHECKED

Always check the expiry date and make sure it has no cracks or narrowings! If necessary, replace it by the date indicated.

Tip 1

CLOSE TAPS

When you leave the house always close the valve of the meter.

Tip 2

KEEP COOKER BURNERS CLEAN

Make sure the burners of your cooker are kept clean; this way they consume less gas and are safer, as they do not produce harmful gas!

Tip 3

TAKE CARE WHEN COOKING

To avoid the flame going out and gas escaping never leave food cooking unattended on the burners!

Tip 4

REPLACE YOUR OLD COOKER

Purchase a new gas cooker with a safety device which automatically turns off the gas if the flame goes out.

Tip 5

WHAT TO DO IF YOU SMELL GAS

Natural gas is odourised by law: if there is a gas leak you will smell it! If the leak is not from a tap left open, call immediately the Gas Emergency Helpline! Then follow these 6 steps exactly:

1. do not operate light switches;
2. do not use electrical equipment;
3. do not light matches or cigarette lighters;
4. switch off the gas at the mains;
5. open the windows to ventilate the room;
6. deactivate the electric meter if it is located outside the room.

